



## Care & Maintenance: Melamine

G.E.T. melamine products are not only known for their wide selection of sizes and colors, but by their inherent strength and break-resistance, which provides a longer commercial service life. Through minimal proper care & maintenance you can maintain the luster and appearance of your melamine products, saving you time and money. Please review and follow the product care instructions below and feel free to contact our customer service representatives with any questions.

	<b>DO</b>	<b>DON'T</b>
<b>General Care</b>	<ol style="list-style-type: none"> <li>G.E.T. melamine products should be handled like any fine dinnerware.</li> <li>G.E.T. melamine is commercial dishwasher safe.</li> <li>Cleaning melamine products as soon as possible will help avoid destaining procedures and protein build-up.</li> <li>Immediately remove any damaged or chipped melamine products from operational use.</li> <li>To remove sticker residue, we recommend an oil-based lubricant such as WD-40 for best results. Goo-Gone or a liquid vegetable oil (Wesson) are also effective for residue removal.</li> </ol>	<ol style="list-style-type: none"> <li>Do not expose any melamine products to heat in excess of 200° F or direct flame.</li> <li>To avoid cracking and blistering from heat, do not use melamine products in oven or microwaves.</li> <li>Melamine is not recommended for use with heat lamps, conveyor belts, or plate warmers.</li> <li>To avoid chipping and scratching, do not strike melamine products with or on any hard surface while attempting to remove excess food.</li> <li>To avoid damage to the melamine, do not use nail polish remover or turpentine to remove sticker residue.</li> </ol>
<b>Dishwashing Care</b>	<ol style="list-style-type: none"> <li>Wash melamine products as soon as possible to avoid destaining procedures.</li> <li>Have a qualified technician establish a maintenance schedule for your dishwashing system to ensure proper temperatures, chemical levels, and mineral content.</li> <li>Only use sanitizers developed for commercial use.</li> </ol> <p><i>Recommended ECOLAB detergents:</i>  <i>Solid Power XL (high-temp)</i>  <i>Apex Power Plus (high-temp)</i>  <i>Apex Ultra (hard water, high-temp)</i>  <i>Solid Ultra Klene Plus (low-temp)</i></p> <p><i>Recommended ECOLAB rinse agents:</i>  <i>Rinse Dry (high-temp)</i>  <i>Solid Brilliance (high-temp)</i>  <i>Apex Rinse Aid (high-temp)</i>  <i>Apex HD Rinse Aid (hard water, high-temp)</i>  <i>Ultra Dry (low temp)</i></p> <p><i>Recommended ECOLAB sanitizers:</i>  <i>Eco San</i>  <i>Ultra San</i></p>	<ol style="list-style-type: none"> <li>To prevent chipping and scratching, do not overload your dishwasher rack.</li> <li>Do not use chlorine bleach or chlorine-based sanitizing solutions when caring for melamine products.</li> </ol>
<b>Destaining Procedures</b>	<ol style="list-style-type: none"> <li>To prevent staining and to maintain luster, it is recommended to periodically presoak melamine products before dishwashing.</li> <li>For staining, use an oxygen-releasing compound such as Dip-It XP (ECOLAB) or Oxy-Klene (AUTO-CHLOR)</li> <li>Sponges or woven plastic pads are recommended for cleaning such as 3M's Scotch-Brite™ Power Sponge</li> </ol>	<ol style="list-style-type: none"> <li>Do not use harsh or abrasive scouring products such as steel wool or any metal pads to remove food or stains.</li> <li>Do not use chlorine bleach or chlorine-based sanitizing solutions when caring for melamine products.</li> </ol>



## Care & Maintenance: Drinkware

G.E.T. drinkware products are known for their unique, patented designs and wide selection of sizes and colors. G.E.T. drinkware is crafted from premium, shatter-proof materials, providing a longer commercial service life. Through minimal proper care & maintenance you can maintain the clarity and quality of your drinkware. Please review and follow the product care instructions below and feel free to contact our customer service representatives with any questions.

**Care Benefits:** *If you properly care for your plastic drinkware as noted, your drinkware has the ability to outlast the breakage potential of glassware, saving money and time, as well as operational uncertainty and liability.*

	<b>DO</b>	<b>DON'T</b>
<b>General Care</b>	<ol style="list-style-type: none"> <li>G.E.T. plastic drinkware products should be handled like any fine glassware.</li> <li>All G.E.T. plastic drinkware products are commercial dishwasher safe.</li> </ol>	<ol style="list-style-type: none"> <li>Do not expose plastic drinkware to direct flame.</li> <li>Do not microwave unless otherwise noted.</li> <li>To avoid scratching, do not strike plastic drinkware products with or on any hard surface.</li> <li>To prevent scratching, do not use a bar brush to care for plastic drinkware.</li> </ol>
<b>Dishwashing Care</b>	<ol style="list-style-type: none"> <li>Wash plastic drinkware items as soon as possible to maintain clarity and quality.</li> <li>To avoid scratching, use only non-abrasive sponges and pads to clean plastic drinkware products such as the Light Duty Scrub Pad 9030 from Scotch-Brite™</li> <li>Electric glass washers should only be used if equipped with cloth brushes.</li> </ol> <p><i>Recommended ECOLAB detergents:</i>  <i>Solid Power XL (high-temp)</i>  <i>Apex Power Plus (high-temp)</i>  <i>Apex Ultra (hard water, high-temp)</i>  <i>Solid Ultra Klene Plus (low-temp)</i></p> <p><i>Recommended ECOLAB rinse agents:</i>  <i>Rinse Dry (high-temp)</i>  <i>Solid Brilliance (high-temp)</i>  <i>Apex Rinse Aid (high-temp)</i>  <i>Apex HD Rinse Aid (hard water, high-temp)</i>  <i>Ultra Dry (low temp)</i></p> <p><i>Recommended ECOLAB sanitizers:</i>  <i>Eco San</i>  <i>Ultra San</i></p>	<ol style="list-style-type: none"> <li>To prevent scratching and damage, do not overload your dishwasher rack.</li> <li>To prevent scratching, do not use harsh or abrasive scouring products such as steel wool or any metal pads to wash plastic drinkware items.</li> <li>Do not use chlorine bleach or chlorine-based sanitizing solutions when caring for plastic drinkware products.</li> </ol>
<b>Presoaking Care</b>	<ol style="list-style-type: none"> <li>To avoid protein build-up and cloudiness caused from oils in the dishwasher, it is recommended to presoak plastic drinkware items before dishwashing.</li> </ol> <p><i>Recommended presoak agents:</i>  <i>Cascade® granulated powder</i></p>	<ol style="list-style-type: none"> <li>Do not use harsh or abrasive scouring products such as steel wool or any metal pads to care for plastic drinkware items.</li> <li>Do not use chlorine bleach or chlorine-based sanitizing solutions when caring for plastic drinkware products.</li> </ol>



**Creative Servingware Solutions in Melamine and Alternative Materials**

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## Warranty

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The following information relates to G.E.T.'s Diamond line melamine products. Please note, G.E.T. products are break resistant – not unbreakable. To avoid any operational liability, it is recommended to remove any product that becomes cracked or damaged. Please feel free to contact our customer service representatives with any questions.

1. All Diamond line products must be handled with care like any fine quality dinnerware.
2. G.E.T. agrees to extend a limited two (2) year Warranty against breakage due to manufacturer's defect on the Diamond line products only.
3. Damage due to oven or microwave use is not included in this Warranty.
4. Scratching from use of serrated knives or utensils is not included in this Warranty.
5. Chipping and scratching is considered as normal wear and tear and is not included in this Warranty.
6. Damage due to chemical exposure such as chlorine bleach is not included in this Warranty.
7. This Warranty is not applicable to any product that has been misused or abused in any way.
8. Should any breakage occur within the guidelines of G.E.T.'s Limited Warranty, which begins on the date of delivery, G.E.T. must be notified immediately at 713-467-9394 to obtain an authorization number to return damaged items by prepaid freight.
9. Damaged goods are subject to G.E.T.'s inspection before the issuance of any credit memo or replacement.